

Access Statement For The Beulah Holiday Apartments

Introduction

The Beulah is a Victorian villa converted into nine, 3 and 4 star holiday apartments, four on the ground floor and five on the first floor. None of the apartments is suitable for wheelchair use within the apartment though the ground floor apartments may be suitable for some people with limited mobility.

Pre-Arrival

- Our website is very comprehensive and all pages conform to all recommendations below:
- W3C XHTML 1.0
- Bobby Triple-A Conformance
- W3C CSS compliant
- Level Triple-A Conformance to the W3C Web Content Accessibility Guidelines 1.0
- The Beulah is 250 metres from Torquay harbour. Most of this distance is sloping and it would be difficult to push or operate a non-motorised wheelchair in this part of Torquay.
- There are bus services available at the harbourside, 250 metres away. There is a good supply of accessible taxis in the area.
- There is a shop-mobility scheme in Lymington Road, Torquay: 01803 380982
- The main Torquay train station is 1 mile away.
- The coach station is 2 miles away.

Arrival & Car Parking Facilities

- The property is at the top of a fairly steep drive which leads to the car park - it is possible to stop outside the front door to unload.
- There is one parking space available for each apartment, on a tarmacadamed car park.
- There are two external lights with dusk to dawn sensor.
- There is one open garage space, available on request.
- We are normally present to assist guests with parking and luggage.

Main Entrance & Reception

- The key is available from either Wildewood or The Beulah Holiday Apartments, both at the top of the drive. Guests are normally greeted by the owners and shown into their apartment.
- The main entrance is via a door accessed from the car park - width 89 cms. There is one 8 cm step up into the hall.
- The front door is illuminated by a dusk to dawn sensor light.
- The front door opens into a hallway, width 86 cm, which leads to Apartments 1, 3, 4 and 5, and the stairs to the second floor.
- All doorways in the apartments are a minimum of 64 cms wide.
- A welcome and customer information pack is situated on the coffee table in each apartment.
- There are 17 steps to the first floor.

Public Areas - General (Internal)

- The hallways and stairs are carpeted.
- There is an interlinked fire alarm system with call points, together with five fire extinguishers.
- A leaflet stand in the hallway contains details of all the local attractions, together with a notice board showing local places of worship and current events in the area.
- A book case in the hallway contains a large selection of books in English, some children's books and half a dozen in German.
- A 'monk's bench' in the hallway contains a selection of children's games and jigsaws.
- There is an unlocked door to the laundry room.
- There is a back door from the hallway to 11 steps at the rear of the property, leading to 3 steps down to two washing lines. Also, leading to the wheelie bins area.

Public Areas - WC

- n/a

Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe

- n/a

Laundry

- There is a laundry room outside the rear of the Beulah containing a washing machine and tumble drier, reached by 11 steps. The machines are coin operated by way of coin meters (£1 coins) and full instructions are provided. Also, irons and ironing boards may be borrowed from there and used in the apartments.

Shop

- n/a

Treatment room/s

- n/a

Leisure Facilities

- n/a

Outdoor Facilities

- There is a back door from the hallway to 11 steps at the rear of the property, leading to 3 steps down to two washing lines. Also, leading to the wheelie bins area and launderette.
- Access to the level paved patio is by the front door.
- There are four patio tables and sixteen chairs. Cushions are available from the garage.
- There are 6 steps down from the patio to the lawn, which slopes steeply.

Conference & Meeting Rooms, Banqueting, Clubs, Entertainment

- n/a

Bedrooms

- Double beds are 4'6" wide, king size beds are 5'. All single beds are 3' or 2'6" wide. All bunk beds are 3' or 2'6" wide.
- Overhead lights are accessed from the entrances and bedside lights

are on both sides of the beds, with individual switches reached from the beds.

- All bed linen is cotton mix, and duvets and pillows are synthetic.
- All bedrooms are carpeted.
- All rooms have a wardrobe, chest of drawers, bedside tables and a full length mirror.

Bathrooms

- All bathrooms contain a WC and either a bath with shower over, or a shower cubicle. All have either tiled, laminate or vinyl flooring. All bathrooms are unsuitable for wheelchairs.

Self-Catering Kitchens

- All kitchens contain an electric oven with electric hobs over and an under work surface 'fridge with icebox.
- All contain toasters and microwaves, placed on work surface.
- All have either laminate or vinyl flooring.

Ground Floor Apartments

- No.1 1 Bedroom 2-3 persons**
One step up to door. Small hallway with doors to bedroom and lounge/diner. Double bedroom with bed. Shower room with wash basin and toilet (accessed through bedroom). Living room with two two-seater settees, one of which converts to double metal-action sofa-bed. Kitchen area with breakfast bar, TV, Freeview and DVD/CD player.
- No.3 1 Bedroom 2-4 persons**
Spacious living/dining room with three seater and two seater sofas, one converting to a double metal-action sofa-bed. Kitchen area. TV, Freeview & DVD/CD player. One small step up to large family bedroom with king-size (5') double bed and (3') bunk beds. Vanity unit. Small step down into bathroom (shower over bath) with toilet and wash basin. Patio door opening from living room on to patio with two steps down.

No.4 Studio 2 persons
One room comprising lounge/diner with double bed and kitchen, TV, Freeview and DVD/CD player. En-suite shower room with toilet and wash basin. Patio door opening on to patio with two steps down.

No.5 One bedroom 2-4 persons
Family bedroom with king size bed and 2'6" bunk beds. Shower room with one step up to toilet and wash basin. Open-plan lounge/diner with double sofa-bed, TV, Freeview and DVD/CD player, entrance to kitchen and door to patio, with one step down.

First Floor Apartments

No.6 1 Bedroom 2-4 persons
A split-level apartment, having the living room with kitchen area on the lower level, TV, Freeview and DVD/CD player. 14 stairs to the bedroom, with king size bed and 2 single beds (3' and 2'6"), and en-suite shower room with large cubicle, toilet and wash basin. Pleasant view over front garden and across valley.

No.7 Studio 2 persons
One (spacious) living/dining room with 6' zip and link bed, converts into twin beds. TV, Freeview and DVD/CD player. Small hallway with door to kitchen and door to shower room with toilet and wash basin. Pleasant view, as No. 6.

No.8 2 Bedrooms 2- 4 persons
Entrance hall with door to bathroom with toilet (shower over bath) and wash basin. Lounge/diner with TV, Freeview and DVD/CD player. One door to bedroom with king-size bed, a second door to bedroom with twin beds (3' wide) and third door to galley kitchen.

No.9 2 Bedrooms 2-4 persons

A split-level apartment, having the living room with kitchen on the lower level, TV, Freeview and DVD/CD player. 14 stairs to the small landing on the upper level with three doors leading to two bedrooms, one with double bed and one with bunk beds (2'6" wide), and a small shower room with toilet and wash basin. Some sloping ceilings and restricted head height in places.

No.10 One bedroom 2-4 persons

Small hallway with doors leading to family bedroom with double bed and single bed (2'6" wide), lounge/diner with TV, Freeview and DVD/CD player. Door to kitchen from living room. Bathroom with wash basin and toilet (shower over bath).

Caravans, Holiday Homes & Twin Units

- n/a

Touring Facilities (Holiday Parks)

- n/a

Boats - Narrow Boat, Cruiser & Hotel Boat

- n/a

Attractions (Displays, exhibits, rides etc.)

- n/a

Grounds and Gardens

- see Outdoor Facilities

Additional Information

- A gas safety certificate.

- Linked smoke detector system.
- Emergency lights on stairs to first and second floor.
- No smoking policy inside house.
- Mobile networks accessible.
- Broadband connection available by wireless connection.

Contact Information

- Address: The Beulah Holiday Apartments, Meadfoot Road, Torquay TQ1 2JP
- Telephone: 01803 297471
- Email: enquiries@thebeulah.co.uk
- Website: www.thebeulah.co.uk
- Grid reference: n/a
- Hours of operation: Open from approx. April to October
- Emergency number: Life threatening emergencies: 999 or 112 from your mobile.
 - Emergency Doctor: 08456 710270
 - NHS Direct Advice Line: 0845 4647
 - Emergency Dentist: 01392 823682
- Local equipment hire companies: Torbay Shopmobility, Lymington Road, Torquay Tel: 01803 380982 or Torbay Mobility Tel: 01803 520386
- Local accessible taxi numbers: Torbay Cab Company Tel: 01803 213521

Future Plans

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We welcome your feedback to help us continuously improve - if you have any comments please phone 01803 297471 or email stay@thebeulah.co.uk